



Andula IT Solutions (PTY) Ltd

Reg No. 2015/257488/07

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582 Jacqueline Drive
Garsfontein
Pretoria

Capped ADSL Application Form

Client Information

| | |
|-----------------------|---------------------------|
| Full name / Company: | |
| S.A. ID: | Tell (As per Telkom Acc): |
| Address: | Cell: |
| Line 2: | Fax: |
| City: | Code: |
| E-mail (for invoice): | Reffered By: |

Please Select your ADSL Package

| Capped Premium Accounts | Capped Account | Please check the box below |
|-------------------------|----------------|----------------------------|
| 2GB | R 8.00 | |
| 12 GB | R 24.00 | |
| 20 GB | R 37.00 | |
| 40 GB | R 59.00 | |
| 80 GB | R 112.00 | |
| 120 GB | R 157.00 | |

Please select your Telkom Digital Line speed - Only if a new line rental is required

| Telkom Digital ADSL Line (Voice line & Router not included) | | |
|---|----------|--|
| 2 Mbps Line | R 179.00 | |
| 4 Mbps Line | R 299.00 | |
| 10 Mbps Line | R 419.00 | |
| VDSL | | |
| 20 Mbps Line | R 599.00 | |
| 40 Mbps Line | R 699.00 | |

Topup - Datarates applicable when capped reached

| Note: Rollovers are valid for 3 moths | | |
|---------------------------------------|----------|--|
| 3 GB | R 36.00 | |
| 20 GB | R 239.00 | |
| 30 GB | R 355.00 | |
| 50 GB | R 590.00 | |

ADSL / Domain Activation Date:

Immediate

1st of Next Month

Other Date:

T&C

All 20Mbps and 40Mbps lines and accounts are area specific, might not be available in all areas and must use a VDSL. Please note: It is the Clients' responsibility to cancel or terminate any existing agreements with their current ISP to avoid duplicate ADSL/HOSTING costs. We will manage bandwidth usage to the best of our ability during peak periods; however, it remains a best effort service. Andula IT Solutions reserves the right to suspend/cancel the service without prior notice and with immediate effect if it is found that the subscriber has breached any of the terms and

BANK DEBIT ORDER INSTRUCTION / CREDIT CARD AUTHORITY

Name (Debtor) : _____ Date : _____

Address : _____ Contract No. : _____

Debit Amount : _____

Commencement Date : _____ (1st only) Contact No : _____

Abbreviated name as registered with the bank : _____

Dear Sirs/Madams

The details of my/our account are as follows:

BANK : _____

BRANCH TOWN : _____

BRANCH NO. : _____

ACCOUNT NAME. : _____

ACCOUNT NO. : _____

TYPE OF A/C : _____ (savings,current, transmission)

This signed Authority and Mandate refers to our contract as dated as on signature hereof ("the Agreement"). I / We hereby authorise you to issue and deliver payment instructions to the bank for collection against my / our abovementioned account at my / our above mentioned bank (or any other bank or branch to which I / We may transfer my / our account) on condition that the sum of such payment instructions will never exceed my / our obligations as agreed to in the Agreement, and commencing on the commencement date and continuing until this Authority and Mandate is terminated by me / us by giving you notice in writing of no less than 20 ordinary working days, and sent by prepaid registered post or delivered to your address indicated above.

The individual payment instructions so authorised to be issued must be issued and delivered as follows

- i. On the _____ day ("payment day") of each and every month commencing on _____. In the event that the payment day falls on a Saturday, Sunday or recognized South African public holiday, the payment day will automatically be the very next ordinary business day. Further, if there are insufficient funds in the nominated account to meet the obligation, you are entitled to track my account and re-present the instruction for payment as soon as sufficient funds are available in my account;
- ii. Monthly; on or after the dates when the obligation in terms of the Agreement is due and the amount of each individual payment instruction may not be more or less than the obligation due;
- iii. Bi-monthly; on or after the dates when the obligation in terms of the Agreement is due and the amount of each individual payment instruction may not be more or less than the obligation due;
- iv. Three-monthly; on or after the dates when the obligation in terms of the Agreement is due and the amount of each individual payment instruction may not be more or less than the obligation due;
- v. Six-monthly; on or after the dates when the obligation in terms of the Agreement is due and the amount of each individual payment instruction may not be more or less than the obligation due;
- vi. Annually; on or after the dates when the obligation in terms of the Agreement is due and the amount of each individual payment instruction may not be more or less than the obligation due;
- vii. Weekly; on or after the dates when the obligation in terms of the Agreement is due and the amount of each individual payment instruction may not be more or less than the obligation due;
- viii. Bi-weekly; on or after the dates when the obligation in terms of the Agreement is due and the amount

of each individual payment instruction may not be more or less than the obligation due.

I / We understand that the withdrawals hereby authorised will be processed through a computerized system provided by the South African Banks and I also understand that details of each withdrawal will be printed on my bank statement. Each transaction will contain a number, which must be included in the said payment instruction and if provided to you should enable you to identify the Agreement. A payment reference is added to this form before the issuing of any payment instruction. I / We shall not be entitled to any refund of amounts which you have withdrawn while this authority was in force, if such amounts were legally owing to you.

MANDATE

I / We acknowledge that all payment instructions issued by you shall be treated by my/our above mentioned bank as if the instructions had been issued by me/us personally.

CANCELLATION

I / We agree that although this Authority and Mandate may be cancelled by me / us, such cancellation will not cancel the Agreement. I / We shall not be entitled to any refund of amounts which you have withdrawn while this authority was in force, if such amounts were legally owing to you.

ASSIGNMENT

I / We acknowledge that this Authority may be ceded to or assigned to a third party if the agreement is also ceded or assigned to that third party, but in the absence of such assignment of the Agreement, this Authority and Mandate cannot be assigned to any third party.

I, _____, have read and herewith agree to the terms and conditions on the order form & on the website (andula.co.za). I acknowledge that my services might be suspended if proof of payment has not been submitted to Andula IT Solutions before the 2nd last business day of each month.

Signed at _____ on this _____ day of _____ 20____

SIGNATURE AS USED FOR SIGNING CHEQUES OR CREDIT CARD VOUCHERS

Please send the completed form to - E-mail: sales@andula.co.za or Fax: 012 348 3559